Alliance for Consumer Protection, Beaver County

"ACP Your Consumer Key"
469 Constitution Boulevard – Suite 3
New Brighton PA 15066

Phone: 724-770-2078 • Fax: 724-770-2079 • www.acp-beaver.org

Updated: 11/6/2014

<u>DISCLAIMER</u> – THIS INFORMATION IS THE RESULT OF ONE CASE/ SITUATION. ACP ENCOURAGES YOU AS A CONSUMER TO MAKE YOUR OWN DECISIONS. We also, encourage you to further research companies prior to doing business with them.

Date complaint was opened: October 21, 2013

Date complete was closed: November 15, 2013

Company complaint is against:

Powers Auto Sales 2206 3rd Ave New Brighton, PA 15066 724-847-1918

Summary of complaint:

1998 Pontiac Grand Am was bought in November of 2012 with valid inspection and emissions stickers. When it was due for inspection in 2013, the car would NOT pass due to extensive rust and frame issues. Car was bought AS IS.

Resolution:

ACP contacted Power's Auto Sales to obtain information about the vehicle and inspection. Per Power's Auto Sales, they did not inspect the car and did not have any records for the inspection.

Power's Auto Sales offered to have customer return the 1998 Pontiac Grand Am for another vehicle. Customer did return the vehicle for a partial refund and termination of car loan. Customer did not purchase another vehicle from Power's Auto Sales.

ACP Recommends:

Buying a used car